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QUESTION & ANSWER

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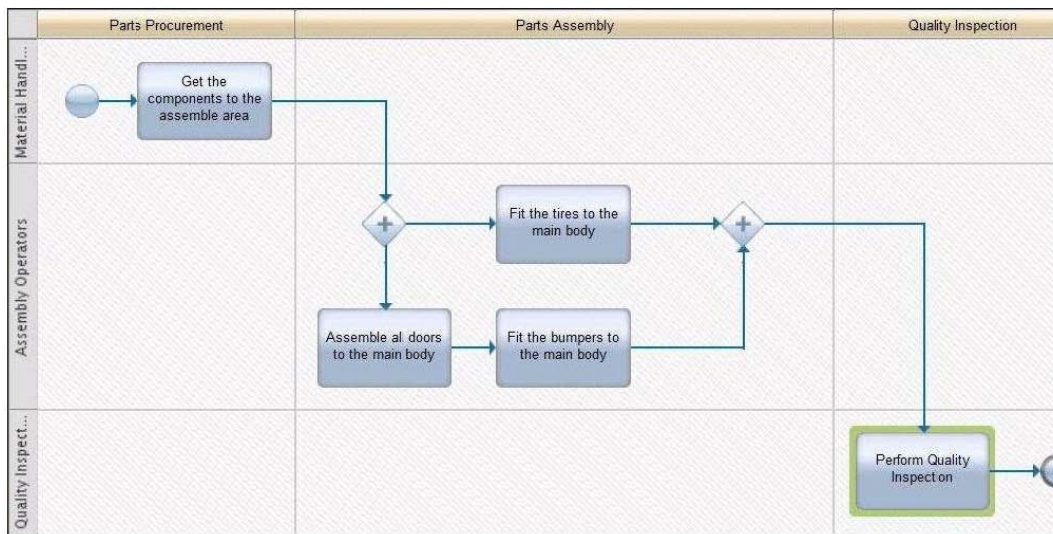
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Exam : **000-172**

Title : IBM BPM Blueprint:
WebSphere Lombardi
Edition V7.1 Pgm Mgmt

Version : Demo

1.Refer to the Exhibit.



Select the option that best describes the process in the diagram?

- A. Once the material handlers get the components to the assembly area, the assembly operators start assembling the doors to the main body. Once the doors are assembled, the tires and bumpers are fitted to the body of the car. Quality inspection begins as soon as the tires are fitted to the car.
- B. Once the material handlers get the components to the assembly area, the assembly operators start assembling the doors to the main body. At the same time, based on their availability, the assembly operators can also fit the tires and the bumpers to the body of the car. When all the above mentioned activities are completed, quality inspectors perform inspection.
- C. Once the material handlers get the components to the assembly area, the assembly operators start assembling the doors to the main body. At the same time, based on their availability, the assembly operators can also fit the tires. Once the doors are assembled, the bumpers are fitted to the body of the car. When all the above mentioned activities are completed, quality inspectors perform inspection.
- D. Once the material handlers get the components to the assembly area, the assembly operators start assembling the doors to the main body. At the same time, based on their availability, the assembly operators can also fit the tires. Once the doors are assembled, the bumpers are fitted to the body of the car. Quality inspection begins as soon as the tires are fitted to the car.

Answer: C

2.A big automobile manufacturer is mapping their high level process in IBM BPM Blueprint. Select the correct list of milestones that makes the most sense (consider both logical sequence of the milestone, as well as the best practice naming convention). ?

- A. 1. Procurement of components; 2. Assemble the components; 3. Quality Inspection; 4. Ship the car through a preferred vendor
- B. 1. Procurement of components; 2. Assemble components; 3. Perform rework if it fails quality inspection; 4. Product Shipment
- C. 1. Procurement of components; 2. Assemble the components; 3. Perform rework if it fails quality inspection; 4. Ship the car through a preferred vendor
- D. 1. Procurement of Components; 2. Assembly of Components; 3. Quality Inspection; 4. Product

Shipment

Answer: D

3. Based on IBM BPM Blueprint best practices, while documenting activity details, the Business Owner role is generally:

- A. the business Unit Manager who runs the business
- B. the person who is accountable for that particular process
- C. the person who has the highest level of understanding of the process
- D. the BPM lead who is responsible for implementing business process management

Answer: B

4. Once the discovery map is done and the process diagram view is generated, any updates made in the process diagram view must be verified and validated in the discovery map view.

- A. TRUE
- B. FALSE

Answer: B

5. "Escalations" are used in WebSphere Lombardi Edition modeling to:

- A. automate processes by using non-human tasks
- B. add a level of sophistication to the process model
- C. improve the process by solving problematic tasks
- D. ensure metrics relating to process cycle times are met

Answer: D