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QUESTION & ANSWER

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Exam : **000-754**

Title : Retail Store Solutions - Windows Technical Solutions

Version : Demo

1.A customer is upgrading their POS application. The new application will store all data and configurations on the store server, which has redundant disks. The customer is concerned about using disk space wisely and would like a plan that has a short recovery period. Which backup plan is most appropriate for this customer?
A. perform a nightly backup of all terminals to be stored on the store server
B. perform a nightly backup of the store server to be stored on an external backup drive
C. perform a weekly backup of all terminals to be stored on the terminal's internal hard drive
D. perform a weekly backup of the store server to be stored on the server's internal hard drive
Answer: B

2.A proposal includes the 4610 1NR printer that is connected via powered USB. What are two benefits of the proposed solution.? (Choose two.)
A. The printer provides a document insert station.
B. The printer is seen as an RS-232 device in Windows.
C. The printer has sensors that can report on the status of its components.
D. The printer can be driven by the application through direct communication.
E. The printer can be driven by the application through a Native Windows Driver.
Answer: C,E

3.A customer reports that the touch panel on their IBM AnyPlace Kiosk is no longer working. Which step should be taken to determine if the issue is hardware related?
A. test the touch panel on a SurePOS 300 system
B. install the latest version of BIOS and reset the default settings
C. test the functionality of the touch panel when in the BIOS Setup Utility
D. ensure that the latest version of touch drivers are installed on the system
Answer: C

4.A customer is interested in the hardware system information that can be provided by RMA. When setting up the lab environment, which component is required on the POS terminal to obtain this information?
A. IBM Director
B. IBM UPOS driver
C. USB filter driver
D. IBM POS sensor driver
Answer: D

5.A customer is upgrading their store system to include new POS terminal hardware and peripherals, new store servers, and a new POS application. What is the best time to begin the store migration project to reduce the impact on the store and allow time for system testing?
A. after the store opens the day of the migration
B. after the store closes the day of the migration
C. before the store opens the day of the migration
D. before the store closes the day of the migration
Answer: B

6.After a customer has completed configuration of a Microsoft Windows POSReady 2009 preloaded solution, and the POS is rebooted, Microsoft Windows prompts for the Administrator password to log on. How should the technical specialist assist the customer with obtaining this password?
A. advise the customer that the Administrator password is blank
B. advise the customer to use the system serial number as the Administrator password
C. provide the customer with the default password ('password'), which is the same for all systems
D. refer the customer to the README file on the system hard drive for the password for that system
Answer: D

7.A customer wants to upgrade the operating system on their existing POS terminal hardware. What is the most important question to consider when determining if this upgrade is possible?
A. Will the existing POS terminal's hardware support the new operating system?
B. Will the new POS terminal's hardware support the existing operating system?
C. Will the new POS printer's connectivity support the existing operating system?
D. Will the existing POS printer's connectivity support the existing operating system?
Answer: A

8.Which tool can be used to duplicate the gold system?
A. IBM Director
B. Windows System Restore
C. Remote Management Agent
D. Tivoli Provisioning Manager
Answer: D

9.A customer is implementing a POS application that requires continuous connectivity to a host application at the corporate office. Which network feature can this customer implement at the store-level to ensure that connectivity to the corporate office from the store is available?
A. an in-store DNS server
B. a backup network switch
C. a backup instance of the host application
D. a dial or DSL backup for the store's WAN connection
Answer: D

10.The client team has proposed a POS system upgrade to a customer. This upgrade includes migrating the customer from a standard LCD display to a 4820 SurePoint touchscreen which the customer wants to use with their existing POS application. Which factor is most important for the customer to consider when reviewing this proposed upgrade?
A. How will the 4820 SurePoint display be mounted?
B. What is the screen size of the 4820 SurePoint display?
C. Was the existing POS application designed for touch operation?
D. What is the touch technology used by the 4820 SurePoint display?
Answer: C