

# EXAMGOOD

## QUESTION & ANSWER

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**Exam** : **220-1002**

**Title** : **CompTIA A+ Certification**  
**Exam: Core 2**

**Version** : **DEMO**

1.A user's computer was infected with malware, and a technician successfully removed the infection. However, the user reports certain web-based services are still inaccessible.

Which of the following should the technician perform FIRST to resolve the issue?

- A. Turn off System Restore
- B. Update the malware signatures
- C. Reset the Internet Explorer settings.
- D. Check the hosts file

**Answer: C**

2.A technician is disposing of computer hardware that contains PHI. The drive must be reusable.

Which of the following methods should be used?

- A. Degauss
- B. Drive wipe
- C. Standard format
- D. Low-level format

**Answer: B**

3.A technician receives a phone call regarding ransomware that has been detected on a PC in a remote office.

Which of the following steps should the technician take FIRST?

- A. Disconnect the PC from the network
- B. Perform an antivirus scan
- C. Run a backup and restore
- D. Educate the end user

**Answer: A**

4.A technician was alerted by IT security of a potentially infected desktop, which is at a remote location. The technician will arrive on site after one hour.

Which of the following steps should be performed prior to traveling to prevent further infection? (Select TWO)

- A. Start system updates.
- B. Backup PC data
- C. Run antivirus
- D. Install the firewall.
- E. Turn off System Restore
- F. Install a keylogger

**Answer: C,D**

5.Which of the following would BEST support an 8TB hard drive with one partition?

- A. GPT
- B. FAT16
- C. FAT32
- D. EFS

**Answer: A**