

The logo for Exam Good, with the word 'EXAMGOOD' in a bold, sans-serif font. Each letter is a different color: 'E' is black, 'X' is pink, 'A' is blue, 'M' is green, 'G' is orange, 'O' is orange, and 'O' is orange.

QUESTION & ANSWER

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The background of the page is a large, abstract geometric shape composed of many overlapping triangles in various colors including purple, red, orange, yellow, and blue. The shape is roughly triangular and points towards the right side of the page.

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Exam : **650-126**

Title : SAAM Substation
Automation for Account
Managers

Version : Demo

1.What are the hours of live coverage currently on the Smart Grid PDI Help Desk?

- A. 7 a.m. to 7 p.m. in all time zones
- B. 7 a.m. to 7 p.m. U.S. Eastern Time
- C. 24 hours a day, 7 days a week in all time zones except GMT+1-like Cisco TAC
- D. 8 a.m. to 5 p.m. U.S. Pacific Time

Answer: A

2.Where can trained employees of a Cisco ATP partner get help for presales, design, and implementation questions.?

- A. The utility customer does all this work without support.
- B. They can use Cisco TAC.
- C. They can go to the Cisco PDI Help Desk for Smart Grid ATP partners.
- D. They can go to the Cisco.com website.

Answer: C

3.How many levels or types of priority can be assigned on a Cisco TAC case?

- A. 1
- B. 3
- C. 4
- D. 2

Answer: C