

EXAMGOOD

QUESTION & ANSWER

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Exam : 9L0-402

Title : Support Essentials 10.5

Version : DEMO

1. Which of these can you use to determine whether there is network connectivity between your computer and a web server on the Internet?

- A. Whois
- B. Finger
- C. Lookup
- D. Traceroute

Answer: D

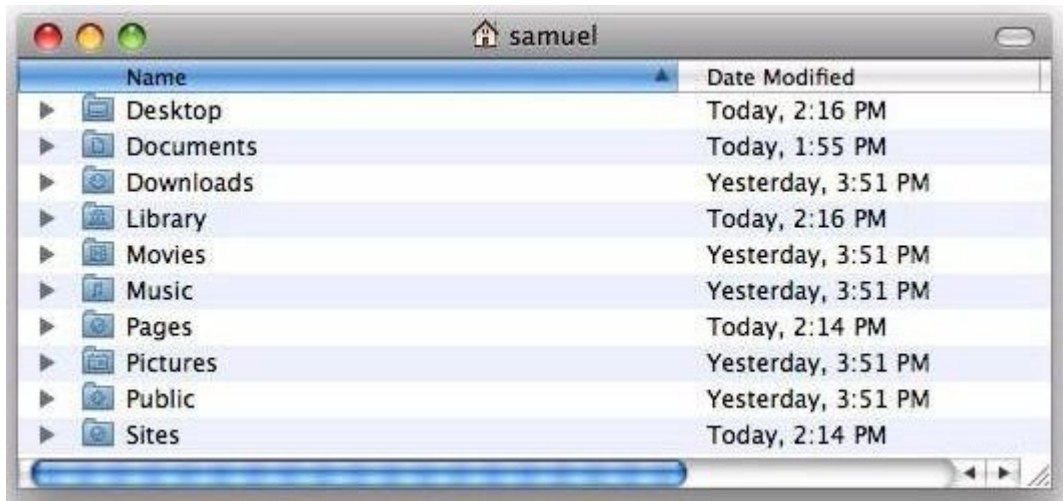
2. You are an admin user, and have enabled the Ignore Volume Ownership option for an external FireWire hard disk. What will happen the next time a standard user attempts to mount the disk?

- A. The disk will mount, and the user will be able to read, modify, and delete any file on the disk.
- B. The disk will mount, and the user will be able to read any file on the disk; the user will be required to enter an administrator password to modify or delete files on the disk.
- C. The user will be required to enter an administrator password to mount the disk; once the disk is mounted the user will be able to read, modify, and delete any file on the disk.
- D. The user will be required to enter an administrator password to mount the disk; once the disk is mounted, the user will be able to read any file on the disk, but will be required to re-enter an administrator password to modify or delete files.

Answer: A

3. Review the screenshot of a user's home folder, and then answer the question below.

Which folder did the user create?



- A. Music
- B. Pages
- C. Pictures
- D. Downloads

Answer: B

4. Mac OS X v10.5 can read files on a volume that is _____-formatted, but it cannot write to files on the volume.

- A. UFS
- B. NTFS
- C. EXT2
- D. FAT32

Answer: B

5. Which procedure will let someone who does not have a local user account log in to a local admin user account on a Mac OS X v10.5 computer that does NOT have a firmware password enabled?

- A. Log in to the computer with the user name "root" and the master password, open Accounts preferences, and reset the admin user password.
- B. Remove a RAM DIMM from one of the computers RAM slots, restart the computer while holding down the Command-Option-O-F keys until you hear the startup sound, then type "reset-all" at the prompt.
- C. Start the computer from the internal hard disk, log into a guest user account, open the Reset Password

utility in the /Applications/Utilities folder, then reset the password on the admin user account that resides on the hard disk volume.

D. Press the C key while restarting the computer with the Mac OS X v10.5 Install DVD inserted, then choose Reset Password from the Utilities menu. Select the hard disk volume and the admin user account, then enter a new password for the account and click Save.

Answer: D

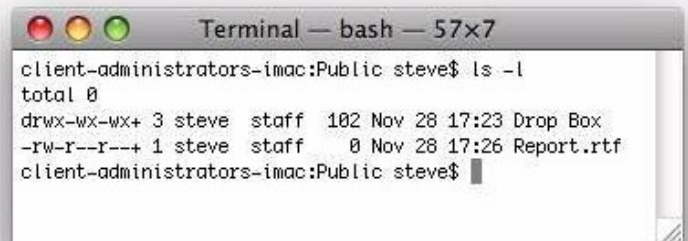
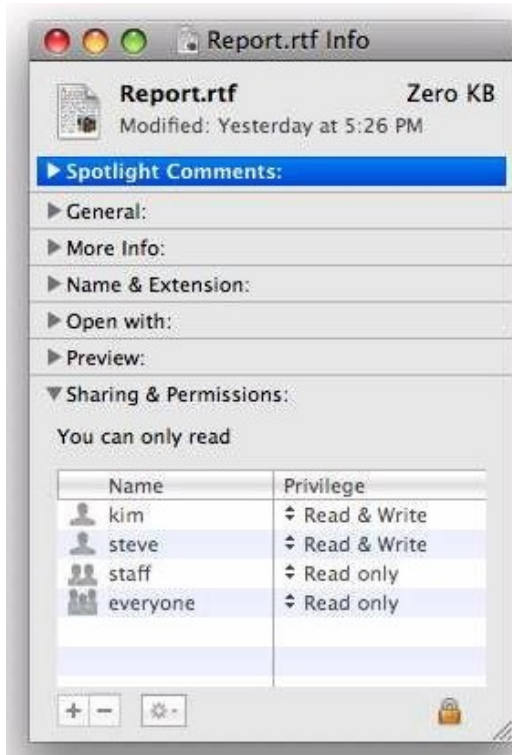
6. You have configured your Mac OS X v10.5 computer to share its connected USB printer. Mac OS X users can locate and print to it, but Windows users can not. What additional step must you take to allow Windows users to print to it?

- A. In Sharing preferences, enable file sharing over SMB.
- B. In Print & Fax preferences, enable the SMB printer driver.
- C. In Printer Setup Utility, enable Windows Printing from the Printers menu.
- D. In Print & Fax preferences, configure the Windows Printer name and queue.

Answer: A

7. Review the screenshots of a file's permissions, as seen in Finder and from Terminal, and then answer the question below.

Why are Kim's permissions to the file, Report.rtf, NOT visible in the Terminal listing?



- A. Kims permissions are stored as POSIX settings.
- B. Kims permissions are stored in the volume catalog.
- C. Kims permissions are stored in the file data segment.
- D. Kims permissions are stored in an Access Control List (ACL).

Answer: D

8. Tom wants to share a document with Harriet. Both have standard user accounts on the same Mac OS X v10.5 computer. Which of these is NOT a location where Tom can store the document so that Harriet can read it?

- A. /Users/Shared/
- B. /Users/tom/Public/
- C. /Users/harriet/Public/
- D. /Users/harriet/Public/Drop Box/

Answer: C

9. The primary role of the master password in Mac OS X v10.5 is to let you _____.

- A. access all the passwords stored in a local keychain

- B. reset the password of an account that has FileVault enabled
- C. change the startup device by holding down the Option key while the computer starts up
- D. connect to any password-protected web server whose password is stored in a local keychain

Answer: B

10. Which statement identifies a potential effect of resetting the master password for a Mac OS X v10.5 computer?

- A. Users with keychain files created before you changed the master password must use the old master password to unlock their keychains.
- B. Users who enabled FileVault before you changed the master password will not be able to access their home folder if they have forgotten their account password.
- C. Users with keychain files created before you changed the master password will have their keychain passwords automatically updated to match the new master password.
- D. Users whose accounts were created before you changed the master password must use the firmware password to access their home folder if they have forgotten their account password.

Answer: B