

## **QUESTION & ANSWER**

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**Exam** : **CRT-101** 

**Title**: Certification Preparation for

Administrator

Version: DEMO

- 1.Inline editing updates the field when
- A. The field is saved/updated
- B. When the record is saved/updated
- C. When the return key is pressed
- D. None of the above

Answer: B

- 2.If a company opts to use Custom Fiscal Years, they cannot use the standard forecasting option.
- A. True
- B. False

Answer: A

- 3. Which of the following are not standard objects?
- A. Opportunities
- B. Solutions
- C. Job Applicants
- D. Accounts
- E. Campaigns

Answer: C

- 4. Which of the following are part of the Service Cloud offering?
- A. Opportunities
- B. Knowledge
- C. Entitlements
- D. Campaigns
- E. Quotes

Answer: B, C

- 5.Locale settings control how users view date formats, time formats and number formats.
- A. True
- B. False

Answer: A